



REVEAL

Reveal Pty Ltd

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e: team@revealaustralia.com.au

DIVERSION AGREEMENT

Reveal Pty Ltd is committed to a trusted network of salon and clinic partners that uphold the values and integrity of the brands it supplies. By retailing our products, you agree to the following:

- Only sell our products to bonafide customers that are part of your clinic's clientele and agree to not divert, redistribute or sell on any auction sites such as Amazon, StrawberryNet or EBay.
- Make instructions available in person or via your digital communication as to safe and effective use of the product/s
- That internet sales of Reveal Pty Ltd products are available subject to discretionary approval by Reveal Pty Ltd based on 1. Clinic/Salon has physical premises for consultation/treatment purposes. 2. Products are sold within Australia (or NZ within NZ) 3. The stockist's webshop displays "authorised stockist" of the particular Reveal Pty Ltd product.
- The team at Reveal Pty Ltd is committed to stop diversion and tracks diverted products to the source. Partners that participate in unauthorised re-selling to third parties will immediately be prohibited from buying Reveal Pty Ltd products.
- Reveal Pty Ltd kindly requests that retail products are sold at RRP with any occasional salon-wide promotional discounting discussed prior

We are committed to protecting our brands and your business.

www.revealaustralia.com.au

TERMS OF SALE

Orders

- The company reserves the right to refuse any order for Products. The first order made by the purchaser must be for a minimum of \$450 (excl gst)
- Orders may be placed via email 24/7: team@revealaustralia.com.au or phone 0421 103 738, 9am-5pm Monday to Friday (AEST).
- Unless orders are cancelled or modified by no later than 2pm on the day they are placed, the purchaser will be liable for any additional freight costs incurred as a result of despatch of the original order

Pricing

- Pricing will be specified in the company's price list and are subject to change without notice. All prices given are exclusive of GST and listed in AUD (Australian Dollars). Freight charges will apply.

Sale terms

- Payment in advance on all orders payable in AUD. Orders shipped once payment is made.
- Payment via stripe/paypal or by direct deposit preferred.

Freight/Shipping

- A flat fee for shipping and handling throughout Australia is \$17.95 (ex gst), New Zealand \$POA. This is subject to change.
- Shipping will occur normally within 2 days of payment of invoice, via the quickest method available.
- Reveal Pty Ltd makes every effort to ship promptly and is not responsible for any shipping delays caused by third party shipping providers thereafter.

Returns

- No returned merchandise will be accepted without a return authorisation number. Only new, unused goods or goods claimed to be defective that have been invoiced and shipped by Reveal Pty Ltd, within the previous 30 days may be returned for credit. Product must be in original un-opened packaging to be returned as new or unused. Any defective products will be evaluated based on the RMA and the company's sole discretion.
- A 20% restocking fee will be applied for all items returned unless the product is defective or shipped in error.
- In the unlikely event of an "adverse effect", a detailed report must be gathered by the stockist and reported back to Reveal Pty Ltd, including photographic evidence within 14 days of the purchase. Proof of purchase must be shown by the stockist and management of the client, if necessary, is to remain under the responsibility of the clinic. Credit or replacement of the product is at the discretion of Reveal Pty Ltd and the manufacturer, Blendose Inc.
- Reveal Pty Ltd will not replace expired product or product purchased through unauthorised channels.

Warranty

- All products are guaranteed to be free from defects in quality and workmanship. If you suspect a problem, return any product for evaluation and if found defective, it will be replaced at no charge.

Shortages & Damaged Goods

- Please inspect all shipments on arrival. All shortages and damage claims must be reported to the company within 3 business days of receipt of goods.

Intellectual Property

- The stockist must not use trademarks as part of the purchasers domain name, company name or trade name.
- The stockist must not alter the trade mark or marketing materials or before and after images provided for repurposing in any other way but for the intention in which they are supplied.